



CLINICAL

Population Health *Nurse (RN)*

When a screening comes back abnormal, someone has to call the patient, explain it, and get them to the next step. That hand-off is where most programs break. You're the person who keeps that from happening.

LOCATION

Hybrid · Southern California

Robinhood Health is a virtual medical group. We work with FQHCs, Medicaid plans, and ACOs to get high-risk patients the preventive screenings they keep missing. For our partners, we run the whole thing—we find the patients who are overdue, reach out, ship the test, read the results, and chase the follow-up that usually falls through. We're a small team and we move fast. Whoever takes this on will own real work.

Most of your week is patient care. You run the follow-up, track results, line up referrals, and talk patients through what their results mean and what to do next. The rest of the job is making the pathway itself work better.

You'll work in Sherwood, our clinical platform, alongside Mariann, our AI nursing assistant. Mariann handles the first round of outreach and reminders, so your time goes to the patients who actually need a person.

WHAT YOU'LL DO

- Call patients with abnormal results and walk them through it in plain language.
- Run the follow-up. Book the telehealth visit, set up the referral, and stay on it until the patient is actually seen.
- Track every abnormal result until it's resolved, and chase the ones that stall.
- Answer patient questions and teach them what they need to know about their screening and next steps.
- Keep clean notes on every conversation and plan.
- Escalate anything that needs a physician.

- Supervise Mariann's patient conversations and step in when a human is needed.
- Find the parts of the process that don't work and help fix them.

WHAT WE'RE LOOKING FOR

- An **active RN license**. We'll help you get licensed wherever else the work requires.
- **Telehealth experience**. If you've run remote visits and follow-ups, you've basically done this job already.
- Comfort with AI tools and an itch to find a better way to do things.
- A background in care coordination, case management, or population health.
- You're good on the phone—you can give someone a scary result without making it scarier.
- Bilingual English and Spanish is a real plus.
- Organized. You can carry a full panel of patients and not lose track of anyone.
- Happy to learn new software.

How to apply. Email your resume to careers@robinhoodhealth.co. Skip the formal cover letter.